

THE HAVEN

Operated by the Autistic Girls Network charity — 1196655 (England and Wales), SC054837 (Scotland)

Service Providers and Data Processors

Document	Service Providers and Data Processors
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The Haven is run by **Autistic Girls Network** (registered charity 1196655 in England and Wales and SC054837 in Scotland). Autistic Girls Network is the **data controller** for personal information about learners, parents and carers, and staff held by The Haven. It is registered with the Information Commissioner's Office, registration **ZB867479**.

The Haven uses a small number of service providers to run its education. They are **data processors**: they handle personal information only on The Haven's instructions, under data processing terms, and may not use it for their own purposes.

Current service providers

Provider	What The Haven uses it for	Information involved
Google (Google Workspace for Education)	Email, live lessons (Google Meet), the learning platform (Google Classroom) and file storage (Google Drive)	Names, school email accounts, lesson participation, work submitted, messages
TutorCruncher	Enrolment, timetabling, invoicing and payments, and The Haven's safeguarding record	Learner and family contact details, attendance, invoices, support needs and safeguarding records
Cloudflare	Secure hosting and sign-in protection for The Haven's own web portals and course library	Sign-in details (email address) and technical information such as IP addresses

Changes to this list

This page is updated whenever The Haven starts or stops using a provider that handles personal information. Before any new provider is used with learner information, The Haven checks it through a data protection impact assessment and puts data processing terms in place.

- **Retiring:** Tactiq (meeting transcription) is being retired; it will not be used after November 2026.

- **Under evaluation:** a dedicated live-teaching platform is being assessed. It will be added here before any learner uses it.

More information

How The Haven collects, uses, shares and keeps personal information, and your rights, are explained in the **Privacy Notices** and the **Data Protection Policy**. Questions go to The Haven's Data Protection Officer at dpo@thehavenonline.co.uk.

Last updated: October 2026

This PDF was generated from the published policy at policies.thehavenonline.school on 22 October 2026. The website is the authoritative, most current version of this policy.